

SafeKey Provider Enrollment Instructions

Quick Reference Card



SafeKey ACS & 3DS Server (MPI) Enrollment Process:



- Visit www.amexenabled.com, click 'Start Here!' then 'Register Company'
- Complete form; select 'Product/Service Provider' and tick relevant SafeKey ACS/3DS Server (MPI) box
- **Wait** to receive registration confirmation email

- Visit www.amexenabled.com, click 'Start Here!' then 'Enroll User'
- Complete form
- **Wait** to receive user enrollment confirmation email

- Visit www.amexenabled.com, click 'Start Here!' then 'User Login'
- Access the AMEX Enabled Dashboard to download SafeKey certification documentation, update profile or contact the SafeKey team

- If certifying a new product, complete the enrolment form. Open form **either**:
 - from link in registration confirmation email **or**
 - by selecting 'Request to Initiate Certification' from Messages Tab in Dashboard

- The SafeKey Certification Team will be in touch with next steps

1. Register Company

Complete the AMEX Enabled company registration form, ensuring that the relevant SafeKey ACS/3DS Server (MPI) checkbox is ticked:

Registration Details

Please note that the person whose contact details are entered here must have the authority to sign the Non-disclosure Agreement and the AMEX Enabled Terms and Conditions on behalf of the company. This person will be notified by email when company registration is complete at which time other users may enroll.

The screenshot shows a registration form with two main sections: 'Company Information' and 'Addresses'. The 'Company Information' section includes fields for 'Company Legal Name', 'Registered Country' (a dropdown menu), 'Registered number', and 'Web Address'. The 'Addresses' section includes a 'Registered Address' with fields for 'Address Line 1', 'Address Line 2', 'City', and 'State'.

Once the request has been approved, you will receive the following email:

Dear <<MPI Provider Name>>

Your request to access the MPI product category in AMEX Enabled has been approved! You will now have access to the MPI documentation on the AMEX Enabled Dashboard next time you log in.

You can add or remove categories from the AMEX Enabled Program from the Profile Tab on your Dashboard.

If your SafeKey product is already certified for American Express, please use the Messages Tab on your dashboard to contact the Certification Team with any queries or requests for regression testing.

If you would like to initiate a new product certification, please use the below link:
[SafeKey MPI Enrollment](#)

Thanks and Regards
AMEX Enabled Team

Please Note: This is a system generated mail, please do not reply.

[Privacy Statement](#) [Contact Us](#)

Only click on the link if you would like to certify a new product (see Step 4)

2. Enroll Users

Enroll as many users as you like to have access to the AMEX Enabled Dashboard.

3. Access AMEX Enabled Dashboard

The Dashboard contains all the documentation you need.

4. Enroll Product

Only complete the product enrollment form if you wish to certify a new product.

The screenshot shows the 'SafeKey MPI Enrollment' form. It includes a navigation bar with tabs for 'Home', 'Add Provider', '3DS Server (MPI)', 'Search', 'Account', 'Help', 'Login', and 'Contact Us'. Below the navigation bar is a 'Welcome to SafeKey Enrollment for MPI Developers' message. The form itself has sections for 'General Information' (Company Name, Company Address), 'Product Service Name', 'Product Service Version', 'Safety Service', and 'MPI Product Name (Check for Yes)'. There is also a 'Primary Contact Information' section with fields for Name, Last Name, Email, and Phone Number.

5. Certify Product

The SafeKey Certification Team will be in touch with next steps.

Contacts

- For help registering with AMEX Enabled: amexenabledsafekey@aexp.com
- To contact the SafeKey Certification Team: safekey.certification@aexp.com