SafeKey Provider Enrollment Instructions
Quick Reference Card

SafeKey ACS & 3DS Server (MPI) Enrollment Process:

1. **Register Company & Primary User**
   Complete the AMEX Enabled company registration form, ensuring that the relevant SafeKey ACS/3DS Server (MPI) checkbox is ticked:
   - Visit www.amexenabled.com and click ‘Register Company’
   - Tick ‘Product/Service Provider’ and select the relevant SafeKey ACS/3DS Server (MPI) box
   - Wait to receive registration confirmation email

2. **Enroll Additional Users**
   Enroll as many users as you like to have access to the AMEX Enabled Dashboard. Note existing Knowledge Base users can just click ‘Enroll for more services’ and select ‘AMEX Enabled’.
   - For existing Knowledge Base users, click ‘Enroll for more services’ and select ‘AMEX Enabled’
   - If you do not have access, visit www.amexenabled.com, click ‘Start Here’ then ‘Enroll User’
   - Note: you can invite additional users by selecting the ‘Invite User’ button

3. **Access AMEX Enabled Dashboard**
   The Dashboard contains everything you need. Click ‘Product Portfolio’ then the SafeKey product name to view documents.

4. **Enroll Product**
   Only complete the product enrollment form if you wish to certify a new product.
   - Visit www.amexenabled.com and click ‘Login’
   - Click on ‘My Services’ and select ‘AMEX Enabled’
   - Access the AMEX Enabled Dashboard to download SafeKey certification documentation, update profile or contact the SafeKey team

5. **Certify Product**
   The SafeKey Certification Team will be in touch with next steps.
   - If certifying a new product, complete the enrolment form. Open form either:
     - from link in registration confirmation email or
     - by emailing safekey.uplift@aexp.com

Contacts
- For help registering with AMEX Enabled: amexenabledsafekey@aexp.com
- To contact the SafeKey Certification Team: safekey.certification@aexp.com

Once the request has been approved, you will receive the following email:

Dear <Provider Name>,

Your request to access the MPI product category in AMEX Enabled has been approved! You will now have access to the MPI documentation on the AMEX Enabled Dashboard next time you log in.

You can add or remove categories from the AMEX Enabled Program from the Profile Tab on your Dashboard.

If your SafeKey product is already certified for American Express, please use the Messages Tab on your dashboard to contact the Certification Team with any queries or requests for regression testing.

If you would like to initiate a new product certification, please use the below link:
SafeKey MPI Enrollment

Thanks and Regards
AMEX Enabled Team

Please Note: This is a system generated mail, please do not reply.

[Privacy Statement] [Contact Us]

Only click on the link if you would like to certify a new product (see Step 4)