SafeKey Provider Enrollment Instructions

SafeKey ACS & 3DS Server (MPI) Enrollment Process:

1. Register Company & Primary User
   - Visit www.amexenabled.com and click Register Company.
   - Tick ‘Product/Service Provider’ and select the relevant SafeKey ACS/3DS Server (MPI) box.
   - Wait to receive registration confirmation email.

2. Enroll Additional Users
   - For existing Knowledge Base users, click ‘Enroll for more services’ and select ‘AMEX Enabled’.
   - If you do not have access, visit www.amexenabled.com, click ‘Start Here’ then ‘Enroll User’.
   - Note: you can invite additional users by selecting the ‘Invite User’ button.

3. Log In
   - Visit www.amexenabled.com and click ‘Login’.
   - Click on ‘My Services’ and select ‘AMEX Enabled’.
   - Access the AMEX Enabled Dashboard to download SafeKey certification documentation, update profile or contact the SafeKey team.

4. Enroll Product
   - If certifying for the first time, complete the enrolment form from the link in registration confirmation email.
   - If uplifting from SafeKey 2.1 to 2.2 or 2.3, email completed Uplift Questionnaire to safekey.certification@aexp.com.

5. Certify Product
   - The SafeKey Certification Team will be in touch with next steps.

Note: company registration with AMEX Enabled is only required once.
If already registered and wanting to certify, go to Step 4

1. Register Company & Primary User
   Complete the AMEX Enabled company registration form, ensuring that the relevant SafeKey ACS/MPI checkbox is ticked:

   ![Register Company](image1)

Once the request has been approved, you will receive a confirmation email:

   ![Confirmation Email](image2)

Click on the link when you are ready to certify (see Step 4)

2. Enroll Additional Users
   Enroll as many users as you like to have access to the AMEX Enabled Dashboard.
   Note existing Knowledge Base users can just click ‘Enroll for more services’ and select ‘AMEX Enabled’.

3. Access AMEX Enabled Dashboard
   The Dashboard contains everything you need. Click ‘Product Portfolio’ then SafeKey MPI/ACS to view documents.

4. Enroll Product
   Complete the product enrollment form when you are ready to certify your product.

   ![Enroll Product](image3)

If uplifting from 2.1 to 2.2, complete the Uplift Questionnaire in the Dashboard and email to safekey.certification@aexp.com

5. Certify Product
   The SafeKey Certification Team will be in touch with next steps.

Contacts
- For help registering with AMEX Enabled: gns.user.services@aexp.com
- To contact the SafeKey Certification Team: safekey.certification@aexp.com