have not returned to a store after experiencing a long wait in line.

33\% of U.S. consumers have left without making a purchase after waiting too long in line.

**THE VALUE OF CONTACTLESS PAYMENTS IN THE U.S.**

Contactless can help.

U.S. Consumers surveyed:
- 87\% expect merchants to make checkout experiences as quick and easy as possible.
- 62\% of U.S. consumers have left a store after waiting too long in line.

U.S. Merchants surveyed:
- 83\% of point-of-sale merchants agree contactless provides a faster checkout option.

Several large U.S. merchants in everyday spend categories now accept contactless payments:
- Quick-service Restaurants
  - 13,800+ Locations
- Convenience Stores
  - 7,200+ Locations
- Groceries & Retail
  - 1,800+ Locations
- Pharmacies
  - 9,000+ Locations
- Quick-service Restaurants
  - 13,800+ Locations

Tap to Pay in Daily Commutes

We’re working with transit agencies worldwide and across the U.S. to bring contactless payments to transit riders. In addition to Chicago Transit Authority (CTA) and Portland’s TriMet, transit is now available in Miami Dade’s Department of Transportation and Public Works (DTPW) and as a pilot program in New York’s Metropolitan Transportation Authority (MTA).

**AMEX IS COMMITTED TO CONTACTLESS.**

All newly issued and replaced U.S. Cards are contactless enabled—giving Card Members the speed and convenience they’re looking for whenever contactless payments are accepted. Additionally, several U.S. third-party bank partners on the American Express network are also issuing contactless enabled Amex Cards.

To get started with issuing AMEX contactless cards contact your American Express representative. For more information visit: amexglobalnetwork.com

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