

More authentication? Consumers say, "Yes, please."

At 79%, Consumers overwhelmingly agree that using a variety of payment authentication methods (passwords, PINs, etc) protects them from fraud. This is probably why **80% say they are generally willing to take extra steps during checkout to authenticate their payment information.**



84% are willing to provide a one-time code sent to their mobile device to complete a purchase



79% would answer security questions



77% would give their CVV code to increase security

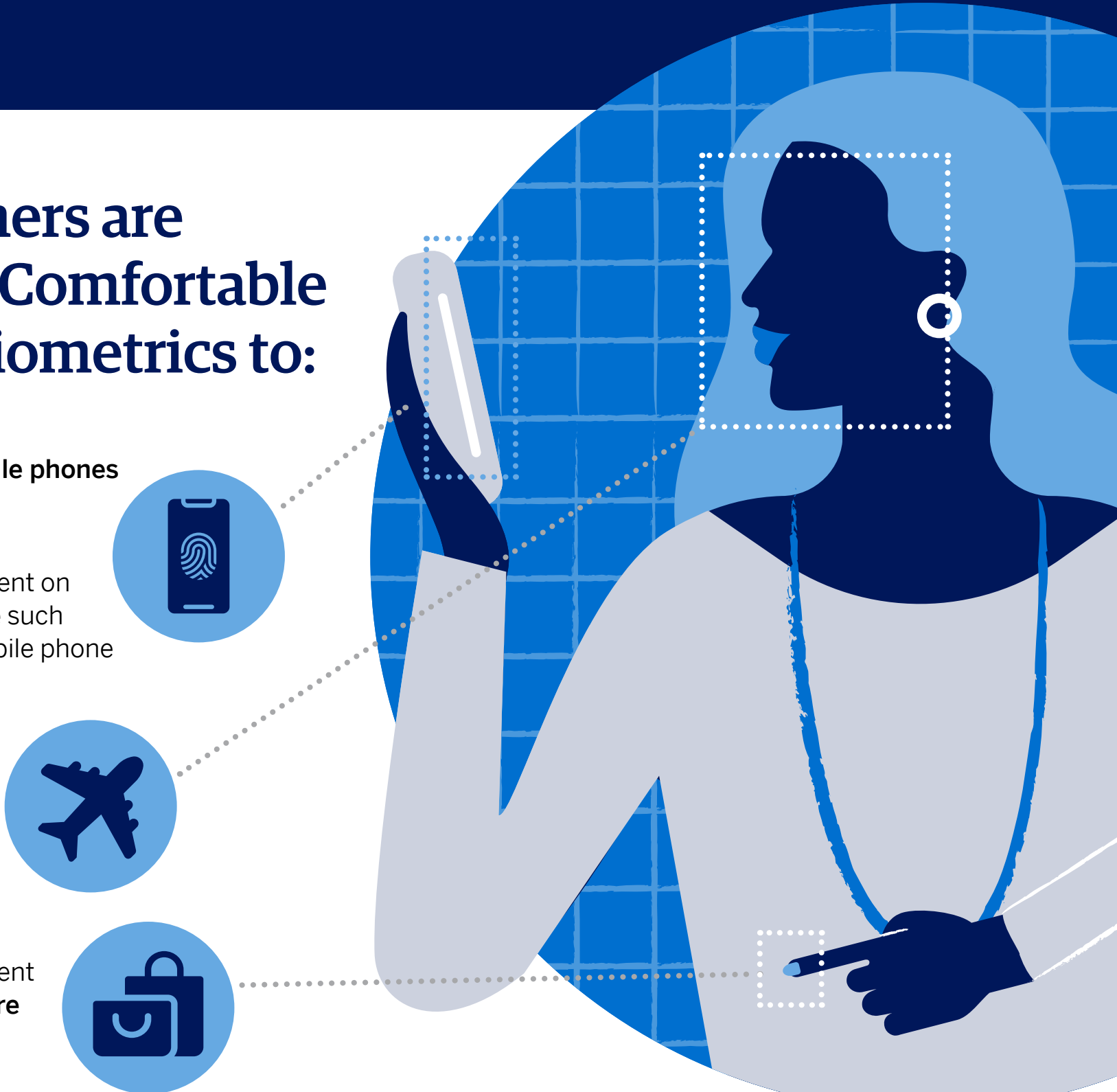
Consumers are Getting Comfortable Using Biometrics to:

Access their **mobile phones**
67%

Complete a payment on a **personal device** such as a laptop or mobile phone
65%

Go through **airport security**
65%

Complete a payment within a **retail store**
53%



While in-store, Consumers are about as willing to use **facial recognition (50%)** as **fingerprint biometrics (51%)** during checkout for authentication.

But they much prefer more common authentication methods:

80% Signing a screen

79% Entering a PIN

78% Signing a receipt

